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FIG. 1

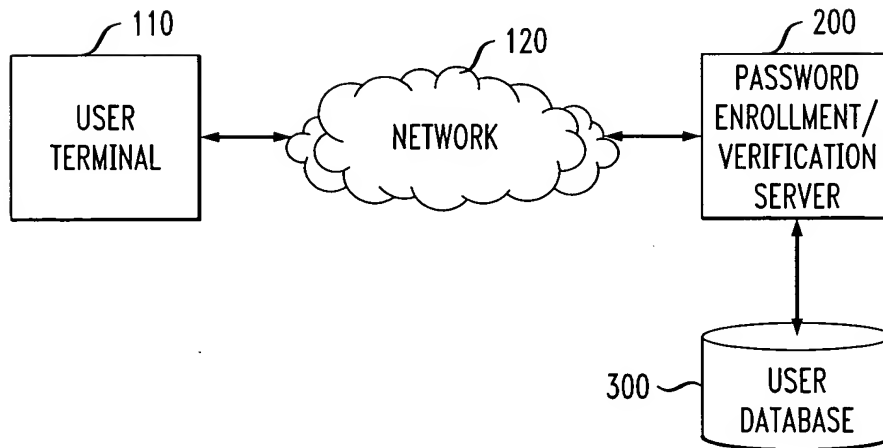
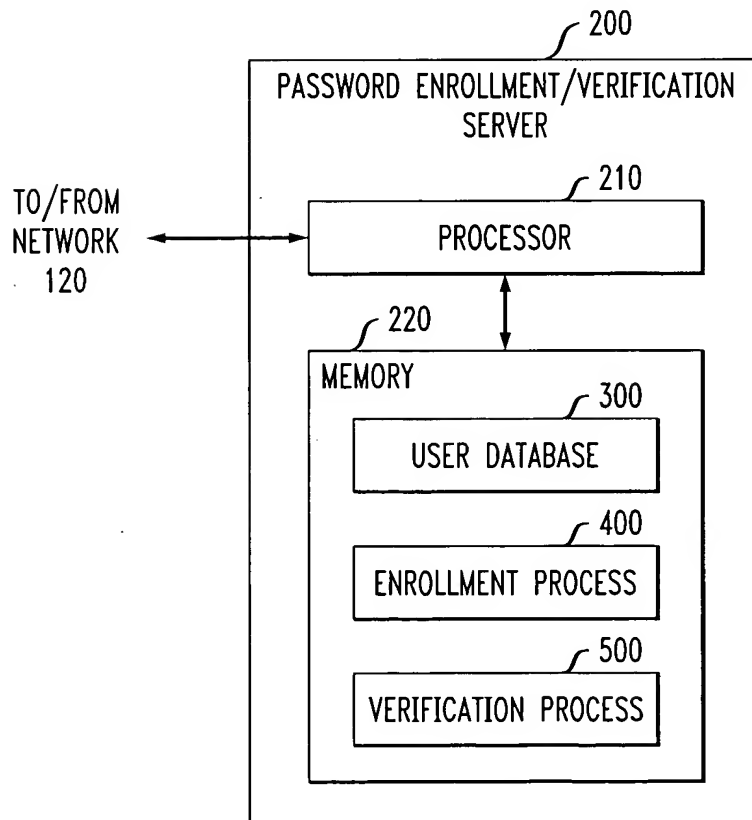


FIG. 2

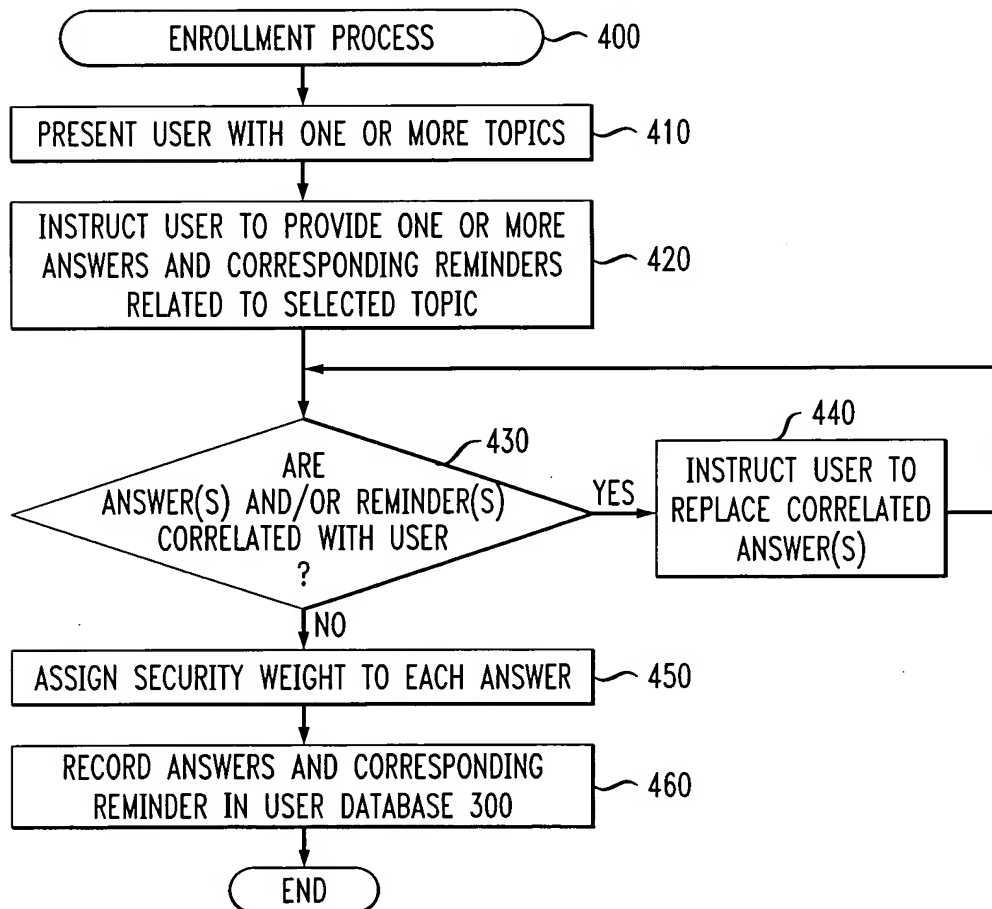


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FIG. 3

USER DATABASE - 300

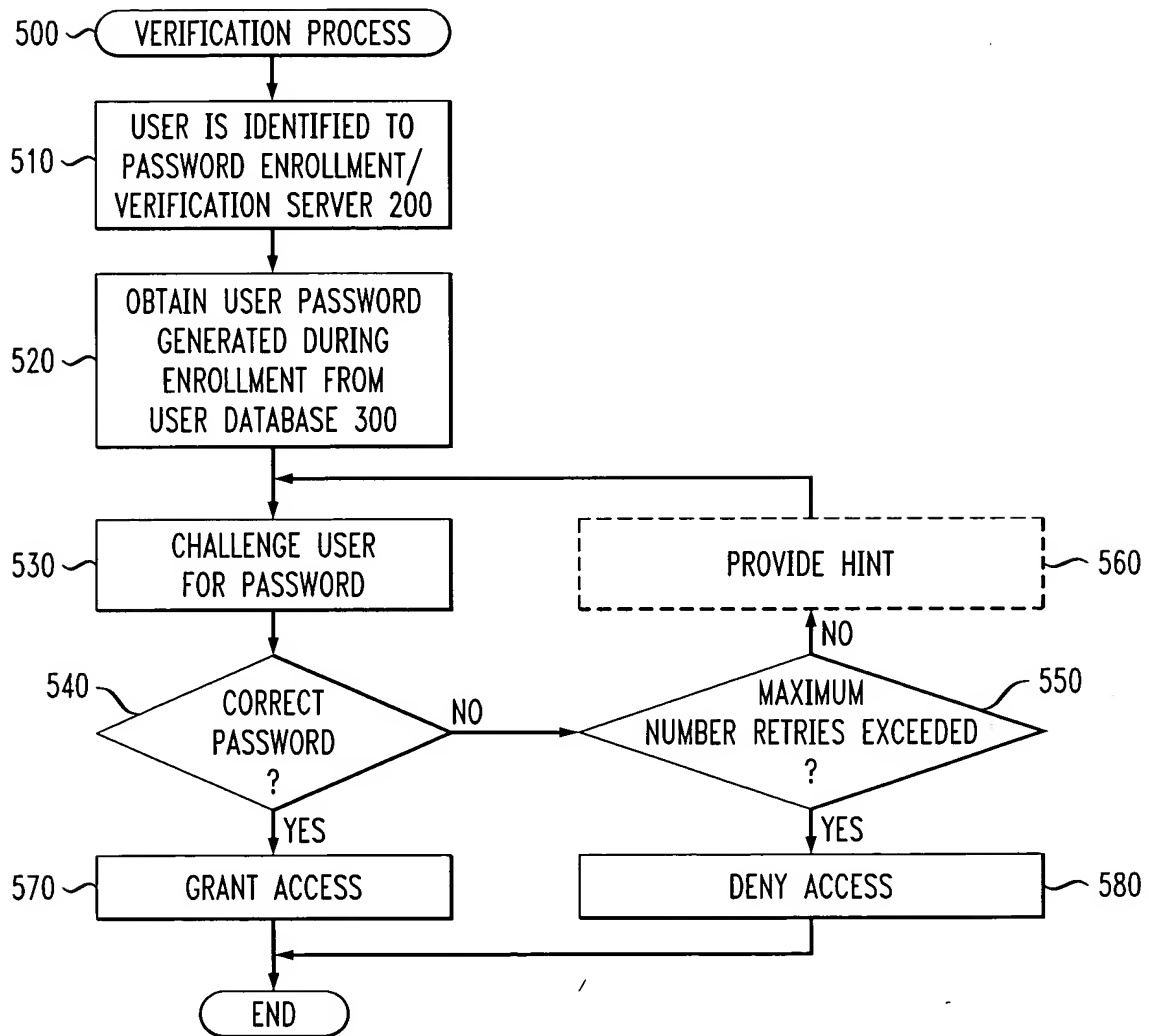
	330 USER NAME	340 PASSWORD (ANSWER)	350 REINFORCEMENT (HINT)
305	JOHN SMITH	732-555-1212	MANDY'S PHONE NUMBER
310	⋮	⋮	⋮
315	JON BENTLEY	PEOPLE: FATHER, MOTHER, SISTER, BROTHER CAR: BLUE 1965 MUSTANG TRIP: FROM HOME TO FRESNO VIA HIGHWAY	SANDY KOUFAX'S PERFECT GAME
320	JILL DOE	12/12/68	FIDO'S OWNER'S BIRTHDAY

FIG. 4



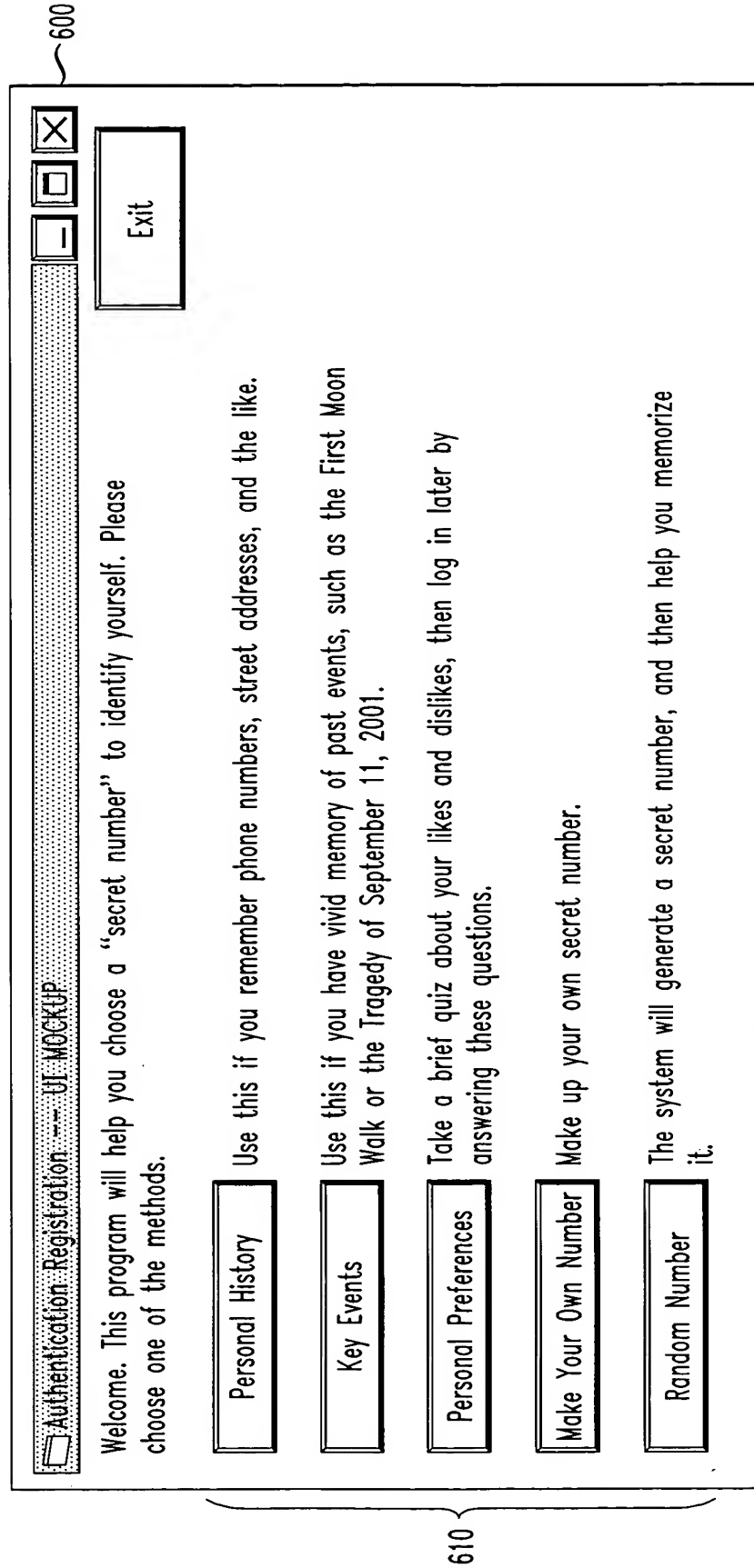
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FIG. 5



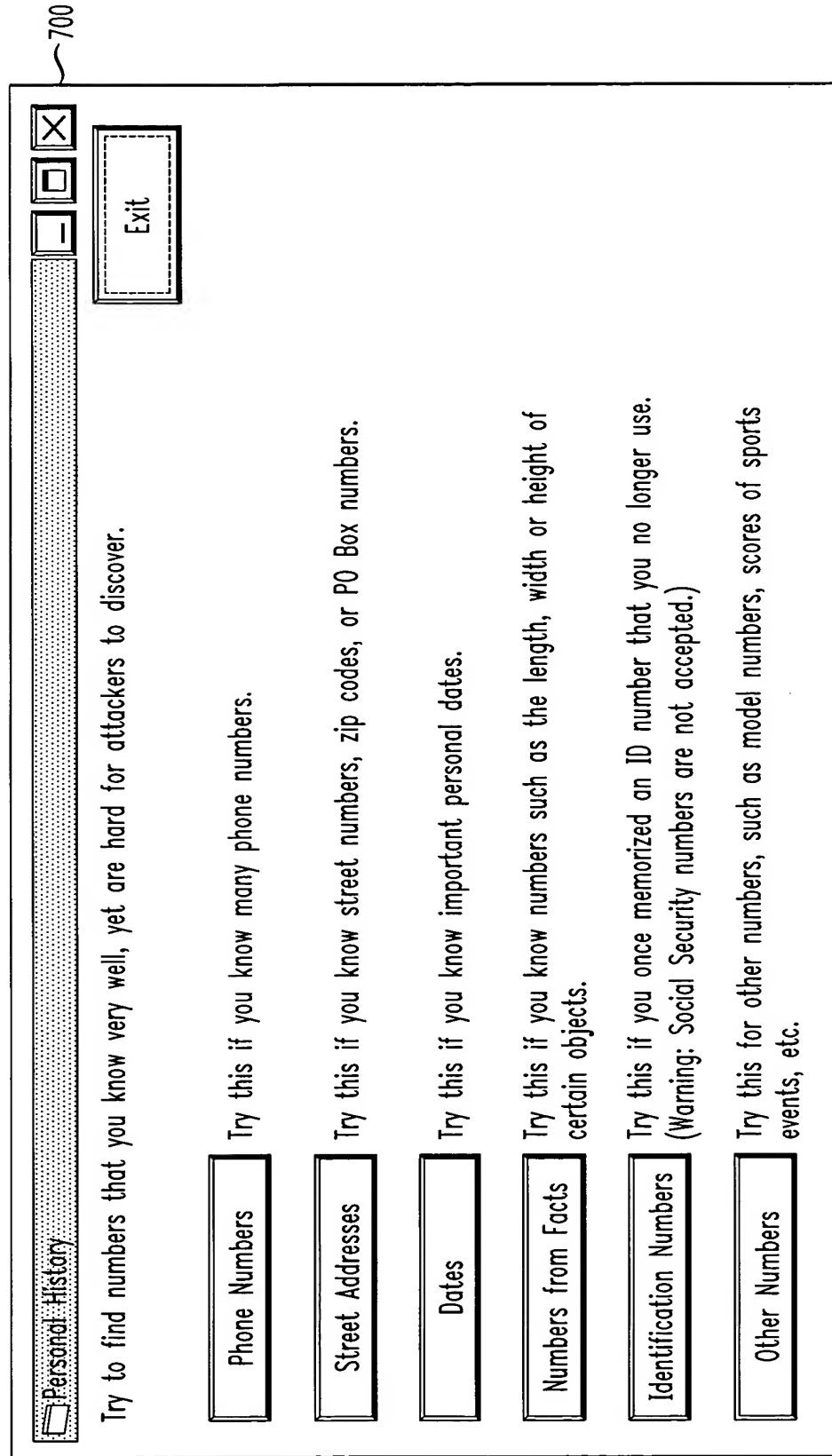
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FIG. 6



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FIG. 7



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FIG. 8

800

Phone Numbers

Try for a phone number that you know well but is hard to guess. Bad candidates that are easy to discover include

- your home phone number
- the phone number of a family member with your last name

Good candidates include

- your childhood phone number
- phone numbers of old friends

Please type a candidate phone number below.

Potential Phone Number: 908-555-1212 810

Evaluate 820

Exit

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FIG. 9

900

Phone Number Text

Try to find a reminder that is easy for you to recognize yet hard for others to guess. Bad reminders that could help an attacker include

Fred Jones in Boca Raton
my brother in Aspen
Fluffy and Rover's house (pet's names)
Susie and Jimmy's old house (children's names)

If you can think of a good reminder, type it in below and press Evaluate.

If you need help, press for assistance.

Phone Number: 732-555-1212
Potential Reminder: Mandy's Phone Number

910

920

Finish the Process

Exit

Tests passed.
If you are comfortable with this reminder, proceed to the next step.
If you are not comfortable, try another reminder.

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FIG. 10

1000

Registration Completion

Secret Number: 732-555-1212 ~ 1010
Reminder: Mandy's phone number ~ 1020

Many people find it easier to remember their secrets if they receive periodic reminders.
Please indicate below what, if any, reminders you wish to receive.

E-Mail Reminders

E-Mail Address: user@mail.adr

Frequency of Reminders

☐ Weekly
☒ Monthly
☐ None

1030

☐ Check here to receive the secret number along with the reminder.

Telephone Reminders

Telephone Number:

Frequency of Reminders

☐ Weekly
☐ Monthly
☒ None

1040

Telephone reminders do not give your secret numbers.

Exit

Done

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FIG. 11

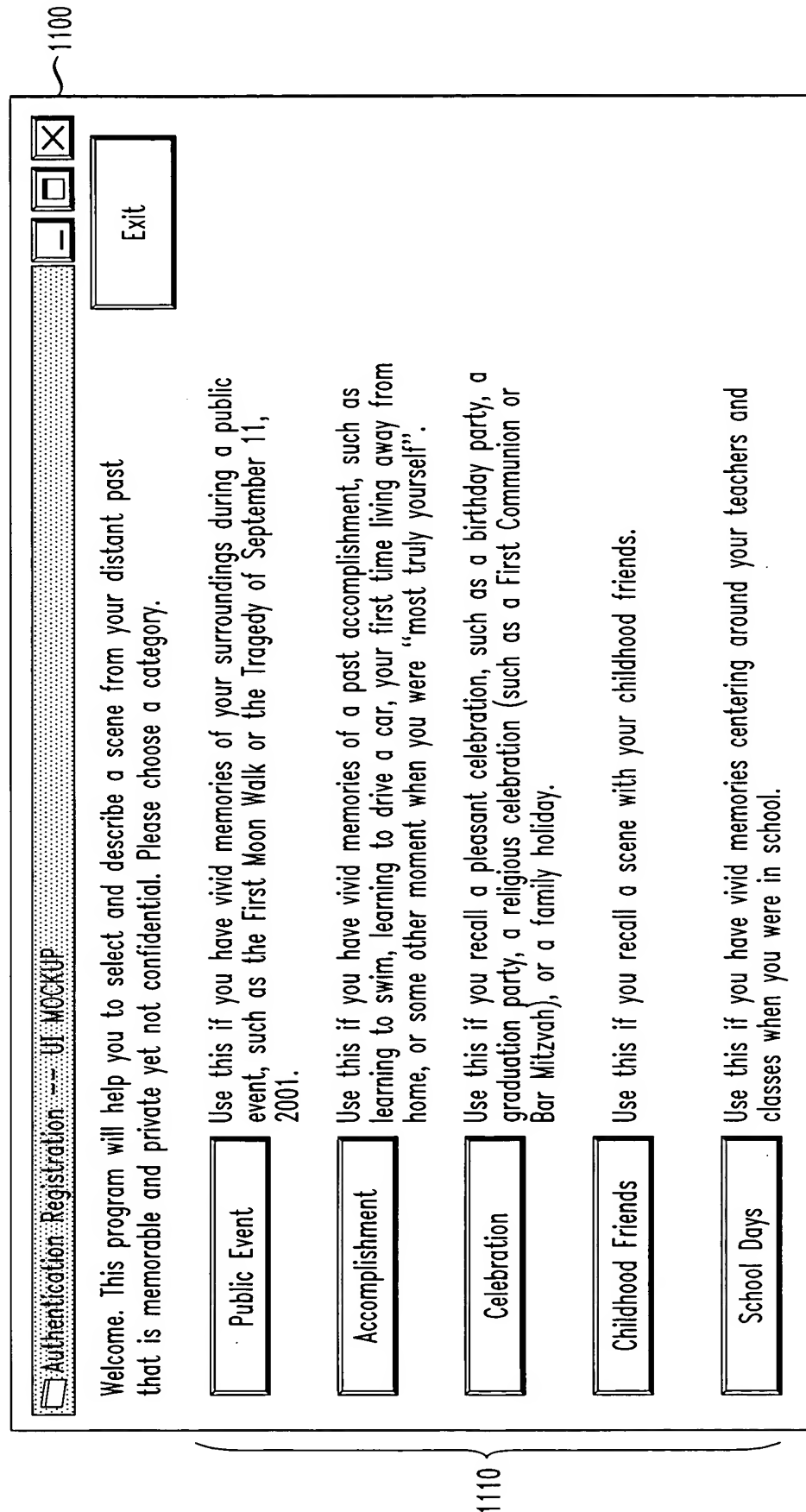
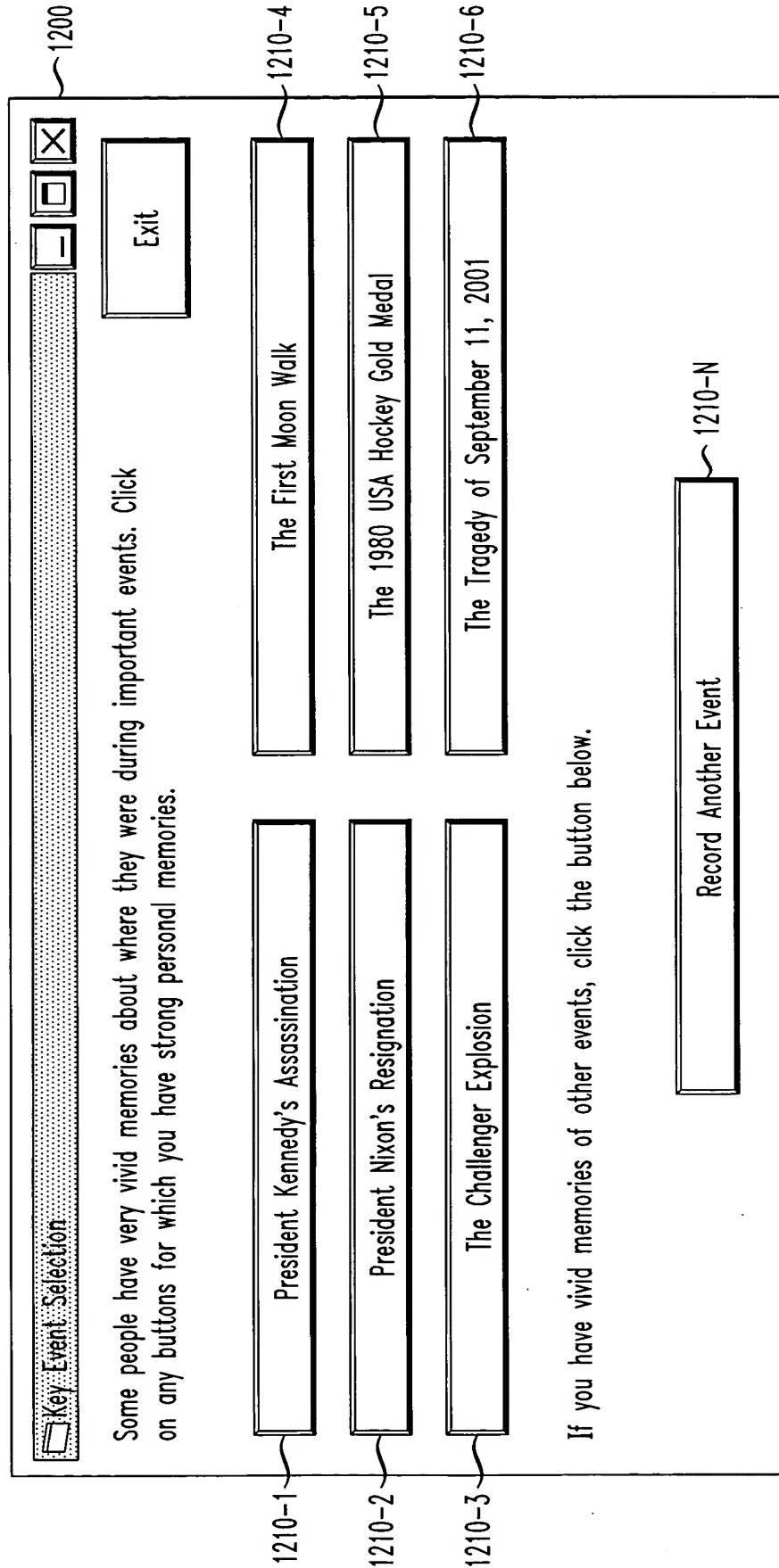


FIG. 12



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FIG. 13

1300

Key Event Details

Please answer any questions that you remember vividly.

When You First Heard the News

Where

Where were you when you first heard about The Tragedy of September 11, 2001?

☐ Home ☐ Work ☐ School ☐ Car ☐ Public Place ☐ Other

Clear

Who

With whom were you with when you first heard about The Tragedy of September 11, 2001?

☐ Alone ☐ Family ☐ Friends ☐ Work Associates ☐ Strangers ☐ Other

Clear

How

How did you first hear about The Tragedy of September 11, 2001?

☐ TV ☐ Radio ☐ Web ☐ Newspaper ☐ Phone Call ☐ Word of Mouth

Clear

1310

1320

1330

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FIG. 14

1400

Details of Public Event

Please fill in (or correct) as many details as you vividly recall.

1410 Event Name: Sandy Koufax's Perfect Game

People Involved

Family members

My father

My mother

My sister

My brother

About The Car

Color Blue

Year 1965

Manufacturer Ford

Model Mustang

Style Don't Recall

From: Home

To: Fresno

Type of Road: Highway

Exit

Proceed to the Next Step

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FIG. 15

1500

Authentication Screen

Attempting authentication for JBentley. Please fill in as many empty fields as you can, then hit Submit.

1510 Friends in the Bat Patrol from Boy Scouts.

Hint

Kirk's younger brother

Family owned the carnival

Pastor's son

Brother wounded in Vietnam

1520

1530

Last Name

xxxxxxx

xxxxxxx

xxxxxxx

xxxxxxx

First Name

xxxxxx

xxxxxx

xxxxxx

xxxxxx

Submit